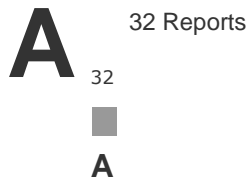




## HOME INSTALLATION PROFESSIONALS LIBERTYVILLE 60048

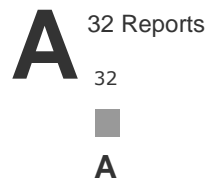
### Company Ratings

Total Overall Grade



[view report details](#)

Total Overall Grade



Category	Current Reports	Current Overall Grade	Total Reports	Total Overall Grade	Coupon
<a href="#">BUILDERS - GARAGES/BARN/SHEDS</a>	<u>1</u>	<u>A</u>	<u>1</u>	<u>A</u>	
BUILDERS - HOMES					
<a href="#">CABINET MAKING</a>	<u>3</u>	<u>A</u>	<u>3</u>	<u>A</u>	
CARPENTRY - WOODWORKING					
CERAMIC TILE					
<a href="#">COUNTERTOPS</a>	<u>1</u>	<u>A</u>	<u>1</u>	<u>A</u>	
DECKS & PORCHES					
DOORS					
<a href="#">DRIVEWAYS - CONCRETE</a>	<u>1</u>	<u>A</u>	<u>1</u>	<u>A</u>	
<a href="#">DRYWALL</a>	<u>1</u>	<u>A</u>	<u>1</u>	<u>A</u>	
<a href="#">ELECTRICAL</a>	<u>2</u>	<u>A</u>	<u>2</u>	<u>A</u>	
EXCAVATING					
<a href="#">FLOORING</a>					
<a href="#">SALES/INSTALLATION/REPAIR</a>	<u>1</u>	<u>A</u>	<u>1</u>	<u>A</u>	
FRAMING					
HANDYMEN					
<a href="#">HARDWOOD FLOORING</a>					
<a href="#">SALES/INSTALLATION/REFINISHING</a>	<u>3</u>	<u>A</u>	<u>3</u>	<u>A</u>	
<a href="#">HEATING &amp; A/C</a>	<u>1</u>	<u>A</u>	<u>1</u>	<u>A</u>	
HOME INSPECTION					

Category	Current Reports	Current Overall Grade	Total Reports	Total Overall Grade	Coupon
<a href="#">MARBLE &amp; GRANITE</a>	<u>1</u>	<u>A</u>	<u>1</u>	<u>A</u>	
<a href="#">PAINTING - INTERIOR</a>	<u>1</u>	<u>A</u>	<u>1</u>	<u>A</u>	
<a href="#">PLUMBING</a>	<u>1</u>	<u>A</u>	<u>1</u>	<u>A</u>	
<a href="#">REMODELING - GENERAL</a>	<u>5</u>	<u>A</u>	<u>5</u>	<u>A</u>	
<a href="#">REMODELING - KITCHEN &amp; BATHROOM</a>	<u>7</u>	<u>A</u>	<u>7</u>	<u>A</u>	
REMODELING - SUNROOMS & PATIO ENCLOSURES					
<a href="#">ROOFING</a>	<u>1</u>	<u>A</u>	<u>1</u>	<u>A</u>	
<a href="#">SIDING</a>	<u>2</u>	<u>A</u>	<u>2</u>	<u>A</u>	
STRUCTURAL ENGINEERING					
<a href="#">WINDOWS</a>	<u>2</u>	<u>A</u>	<u>2</u>	<u>A</u>	

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Member Name:

**Kerrie Black**

Report Date: October 22, 2008

Category:

Remodeling - General

Work Done:

**Yes**

\* More weight is given to a report where work has been completed.

Hire Again:

**Yes**

Approximate Cost:

\$200,000.00

Description Of Work:

We transformed from a 1973 style home with 5 bedrooms and 3 baths to a modern home with 6 bedrooms and 4 baths, along with a larger garage, walk-in pantry, new mudroom, library, basement with walk-out, large master bedroom, beautiful expanded kitchen with granite counter tops and bar, a wet-bar, and of course the huge but cozy great room. Our home is beautiful, with hard wood floors, side-lights to our front doors (thank you for building these in your own shop), new siding and sidewalks, and a completely new profile with the new master over the garage. For most of our project our family of 6 was reduced down to a 2 bedroom, 1 bath home as the team upgraded something in almost every room of the house. With all the dust and personal disruption, I'd do it again to get results like these. I have appreciated your teams engineering, the sturdy construction, close beam-spacing, high quality wood, 6 outer studs, external plywood, and overall high-quality construction in areas that are normally under the hood. I really like all the little extras, like motion/panic lighting and electrical boxes in the eaves for Christmas lighting tied to wall-timers in the garage. It should also be noted that your teams worked with me and around

me while I installed all the low voltage wiring into the addition. The guys on your team are absolutely top notch.

Member Comments:

Originally, we just needed to fix our foundation problem and we knew we wanted to expand our house to accommodate our family's needs. You and your architect took our ideas and offered suggestions. The results are perfect. The flow of our home is very conducive to our needs and the work is beautiful. We appreciated your TEAM of professionals. Everyone who entered our door was cognizant that they were in our home. I know having our family of four children around everyday while the men were working was a challenge. But each trade was respectful of our presence and our property. They always cleaned up at the end of the day and kept the work environment safe. In addition, your staff arrived promptly and worked efficiently. In addition, each trade was very talented in their respective specialty. Each offered real time on-sight solutions when necessary. They were friendly and trustworthy. Each trade seemed to know the other and they all have a good working relationship with each other. Selecting a contractor is a very important decision. It's not only about the total cost of the job or the timing of the job. It's about choosing to be in a close relationship while making some big decisions. We feel grateful to our neighbor who recommended you to us. You are trustworthy, on time, knowledgeable, experienced, well known, and reputable. You are a good adviser and are always available. Most of all, we really felt like a team working with you and we truly feel you care about not only our home, but us as well. Since this addition, we have continued to call Brian for other improvements, though much smaller in scope, his professionalism and quality have been a constant. Without a doubt, Home Installation Professionals is an excellent contracting company.

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**happiness**  
NOMINEE

**Overall**            **A**  
**Price**               **A**  
**Quality**           **A**  
**Responsiveness** **A**  
**Punctuality**      **A**  
**Professionalism** **A**

Additional Questions Answered when completing this report

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **more than 2 weeks**

Did you find the company through Angie's List? **no**

If no, what was the other source? **A neighbor.**

Why did you choose this contractor? **reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Trustworthy.**

What did you like least about this contractor? **Nothing.**

What surprises came up during the course of the work? **The great problem solving skills of this team--better than expected.**

---

Member Name:

**ALEX CORREA**

Report Date: October 17, 2008

Category:

Remodeling - General

Work Done:

**Yes**

\* More weight is given to a report where work has been completed.

Hire Again:

**Yes**

Approximate Cost:

\$35,000

Description Of Work:

Finished entire basement with full bath and shower with body jets.

Member Comments:

I shopped around with many different contractors. The quotes I received were much too high, and the ones that came in too low wanted me to go out and purchase all the supplies and have it delivered here for them. Then came Brian, he was very professional, knew the business and knew exactly what my basement needed to make it stand out. His quote was affordable and the work was top notch. Brian s crew were all very professional, skilled and on time. I would definitely recommend and reuse Home Installation Professionals.

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**happiness**  
NOMINEE

**Overall**           **A**

**Price**               **A**

**Quality**           **A**

**Responsiveness** **A**

**Punctuality A**  
**Professionalism A**

Additional Questions Answered when completing this report

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **within a week**

Did you find the company through Angie's List? **yes**

If yes, which source(s)? **website**

Why did you choose this contractor? **reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Quality of work and time to complete project.**

What surprises came up during the course of the work? **None.**

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Member Name:

**Suzan and Bob Stockwell**

Report Date: September 08, 2008

Category:

Remodeling - General

Work Done:

**Yes**

\* More weight is given to a report where work has been completed.

Hire Again:

**Yes**

Approximate Cost:

\$290,000.00

Description Of Work:

Added a master bedroom & bath (including custom cabinets, granite surfaces, & custom tile work), expanded & remodeled the kitchen (including custom cabinets, granite surfaces, & custom tile work), expanded the family room (including custom bookshelves & entertainment center), rebuild the fireplace face with exquisite stone, remodeled the existing two bathrooms &

powder room, finished the basement & added a powder room, opened up a wall between two rooms & expanded the doorways between several other rooms (requiring moving HVAC & plumbing utilities to accommodate the new openings), replaced the stairway from the 1st to the 2nd floor, installed hardwood flooring throughout most of the house, added three skylights, installed 1 inch copper plumbing throughout the house (including a hot water recirculation pump to maintain hot water at all faucets), added & upgraded significant electrical circuitry throughout the house, replaced the furnace & AC system, & replaced the siding & insulation, windows, interior & exterior doors, and driveway.

Member Comments:

In a nutshell, we got a new house. Brian & his crew totally remodeled & expanded the interior & exterior of our 4 bedroom home while we lived in it. This required them to coordinate their work with us, always maintaining living space for us - a kitchen & a bedroom & bath - throughout the project. We found his crews to be very considerate of our situation. While the result is basically the plan we had asked for, Brian took our request & suggested many details and enhancements we had not considered & that added to the livability of the final result. We wanted to open up the house, an early 70's design that had many separated rooms & limited views of the outside. The final product was this & more. Though the work was completed over a year ago, not a day goes by that we don't take a minute to admire the finished project, thankful that we had a conscientious contractor handling the work from start to finish! We found Brian to be truly intent on giving us the results (if not more than) we had asked for. In the ratings below, note that the final cost came in higher than the original estimate because we chose to add features & to make upgrades to the design that we hadn't specified in the contract.



**Overall**            **A**  
**Price**               **A**  
**Quality**           **A**  
**Responsiveness** **A**  
**Punctuality**      **A**  
**Professionalism** **A**

Additional Questions Answered when completing this report

How much did the final cost compare to the original estimate? **higher than estimate**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **more than 2 weeks**

Did you find the company through Angie's List? **no**

If no, what was the other source? **Work done at other neighbors' houses.**

Why did you choose this contractor? **reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **His goal is to have a satisfied customer when the job is done.**

What did you like least about this contractor? **Nothing**

What surprises came up during the course of the work? **Nothing that he couldn't handle - normal with a project of this scope.**

What words of advice would you give other members considering this contractor? **The bigger the project, the more details you will have to consider to get the result you want! Check out his website for pictures of the work Brian has done.**

What words of advice would you give this contractor? **Thanks for being a concerned, honest businessman with many great ideas!**

This is your space. Feel free to give us your two cents ... or quote your favorite movie? **Keep up the great work!**

## **William Juenger**

Report Date: October 24, 2008

Category:

Remodeling - General

Work Done:

Yes

\* More weight is given to a report where work has been completed.

Hire Again:

**Yes**

Approximate Cost:

\$90,000.00

Description Of Work:

Complete renovation of our basement to include a custom wet bar, fireplace, bath with shower and built in desk area for kids playroom. The basement also included much detail work like crown molding throughout, wainscoting and wall sconces. Also, had contractor build cabinetry/shelves for our upstairs family room and cubbies for kids in laundry room.

Member Comments:

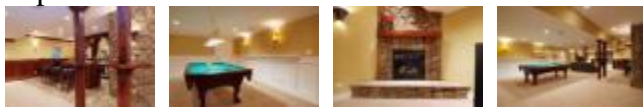
Overall, I would have to say the project went well. But with any home improvement there are unexpected things that come up and changes that happen. At times those things were difficult to work through with Brian but in the end he delivered what we had imagined and are very happy with the end result. Brian works with a great group of tradesmen from rough carpentry, electricians, HVAC, plumbers and finish wood workers that were outstanding and did a great job throughout the project. The project was estimated to be about 10-14 weeks in length and it was

completely finished at about the 29th week. This definitely took considerably longer than expected and due to that fact Brian wrote off the balance that we owed him at the end of the project. We appreciated that but in the end what really matters is that we love the basement and are thrilled to have this beautiful space for our family to enjoy!

Company Response  
(Oct 28, 2008):

BY FAR THEIR BASEMENT INCLUDED MUCH HIGHER LEVEL OF FURNITURE GRADE FINISH DETAIL THAT WE NORMALLY ENCOUNTER. MUCH OF THIS DETAIL WAS A WORK IN PROGRESS AND TOTALLY CUSTOM DESIGNED, MADE AND INSTALLED AS WE WENT. EVEN THOUGH WE DESIGNED THE BASEMENT SPACE AND HAD FULL ARCHITECTURAL GRADE 3D DRAWING FOR IT PRIOR TO START WE DID NOT HAVE A FORMAL DESIGN FOR ANY OF THE MILLWORK PRIOR TO STARTING THIS PROJECT, JUST A PICTURE OUT OF A BOOK THE HOMEOWNER LIKED. TROUGH TRIAL AND ERROR WE EVOLVED FINE FINISHED DETAIL AND FURNITURE GRADE PRODUCTS THAT WE COMPLETELY DESIGNED AND MANUFACTURED OURSELVES IN OUR OWN SHOPS THAT EVERYONE LOVED. BECAUSE OF THE ON SITE DESIGN PROCESS, STRUCTURAL ENGINEERING DELAYS AND A DELAY BY THE VILLAGE THIS PROJECT TOOK LONGER THAN WE ANTICIPATED BUT AS YOU CAN SEE THE WAIT WAS WORTH IT AND THE HOMEOWNERS LOVE THEIR BASEMENT. AS FAR AS VALUE, I AM SURE THEY WILL TELL YOU OURS WAS BY FAR THEIR LOWEST AND BEST QUOTE THEY RECEIVED FOR THIS PROJECT. WE NOW HAVE INSTALLED AND IMPLEMENTED A COMPREHENSIVE ARCHITECTURAL GRADE CAD 3D MILLWORK DESIGN PROGRAM THAT WILL EASIER ADDRESS DESIGN CHALLENGES AND DRAMATICALLY EXPEDITE THE MILLWORK PROCESS. THEY ARE AWESOME PEOPLE AND WE ARE PROUD TO HAVE FINISHED A BASEMENT SPACE THEY LOVE.

Report Photos:



**Overall**            **A**  
**Price**               **A**  
**Quality**           **A**  
**Responsiveness** **A**  
**Punctuality**     **A**  
**Professionalism** **B**

Additional Questions Answered when completing this report

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got exactly what I paid for**

How far in advance did you schedule the work? **1-2 weeks**

Did you find the company through Angie's List? **no**

If no, what was the other source? **Internet.**

Why did you choose this contractor? **other:**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Quality of the work that was performed.**

What did you like least about this contractor? **Length of time it took to complete the project.**

What words of advice would you give other members considering this contractor? **Any custom work make sure you have drawings of what is expected to avoid any confusion throughout the project of the expectations.**

What words of advice would you give this contractor? **Provide custom drawings and detail out more of what was discussed during estimate phase in the contract to avoid misunderstandings later.**

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Member Name:

**LINDA and BILL RICHARDSON**

Report Date: August 26, 2008

Category:

Remodeling - General

Work Done:

Yes

\* More weight is given to a report where work has been completed.

Hire Again:

**Yes**

Approximate Cost:

\$85,000.00

Description Of Work:

Finished a basement. Construction included a 10 foot custom built bar, fireplace, full bath, bedroom, added shelves in the storage room and home theater area.

Member Comments:

I couldn't believe how great an experience this remodeling project was. I have been through other remodeling projects in the past, so I was reluctant to start this process over again. From the very beginning, Brian was always available to answer any questions I had. He would continually follow up to make sure that we were satisfied with the days progress and if I had any concerns. What I am most impressed with is the professional staff that has been with the company for years. They take pride in their work and it shows. Their knowledge in their particular field is obvious by looking at the small details that make the basement "custom".

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NOMINEE

**Overall**            **A**  
**Price**               **A**  
**Quality**           **A**  
**Responsiveness** **A**  
**Punctuality**      **A**  
**Professionalism****A**

Additional Questions Answered when completing this report

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **within a week**

Did you find the company through Angie's List? **no**

If no, what was the other source? **Internet**

Why did you choose this contractor? **I was able to go see a finished job.**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Quality of work in a timely manner.**

What did you like least about this contractor? **Nothing**

What surprises came up during the course of the work? **Inconsistent county inspectors held up construction for 2 weeks.**

What words of advice would you give other members considering this contractor? **Don't be afraid of the process, embrace it and you will not be disappointed.**

What words of advice would you give this contractor? **Thanks for making me feel like I was your only job.**

This is your space. Feel free to give us your two cents ... or quote your favorite movie? **Character is what you do when nobody is looking.**

---

## **Sue Basinger**

Report Date: August 15, 2008

Category:

Remodeling - General

Work Done:

Yes

\* More weight is given to a report where work has been completed.

Hire Again:

**Yes**

Approximate Cost:

\$125,000.00

Description Of Work:

My house was small, plain and average. I needed a major remodeling project done on my house and had heard a lot of horror stories about remodeling projects. I contacted Home Installation Professionals, who were highly recommended to me. I met with Brian, who was extremely knowledgeable, professional, and creative. I was positive Brian would do a great job. Brian and his team put a 2 story addition on my home, doubling the size of my house: new master bedroom, master bath, large kitchen, office, game room, family room. Big project!!!!

Member Comments:

With Brian's design, the old rooms and new rooms blend so nicely. Brian handled the project exceptionally well! The work was on time, in budget, and the guys worked hard to minimize the inconvenience. The quality of the work is exceptional, the products they used are of excellent quality, Brian and his team are very professional (and they clean up after their work everyday!), and the communication from Brian was wonderful. Brian stayed within my budget, stayed on schedule, and he strove to make sure I was happy with the results, which, as a homeowner, was exactly what I wanted. I am so impressed and amazed by the work that Home Installation Professionals did on my house! Brian and his team transformed my house into a home that I just love coming home to and love showing to my friends and family! I cannot recommend Home Installation Professionals enough!

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**happiness**  
NOMINEE

**Overall**           A

**Price**               A

**Quality**           A

**Responsiveness** A

**Punctuality A**  
**Professionalism A**

Additional Questions Answered when completing this report

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **within a week**

Did you find the company through Angie's List? **no**

If yes, which source(s)? **website**

If no, what was the other source? **friend and co-worker**

Why did you choose this contractor? **reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **He was trustworthy and honest.**

What surprises came up during the course of the work? **Nothing!**

What words of advice would you give other members considering this contractor? **Call him today!!!!**

This is your space. Feel free to give us your two cents ... or quote your favorite movie? **I want to help other homeowners feel as satisfied and happy as I am!**

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Member Name:

**Jane Giles and Doctor David Neirman**

Report Date: December 12, 2007

Category:

**REMODELING - GENERAL**

Work Done:

**Yes**

\* More weight is given to a report where work has been completed.

Hire Again:

**Yes**

Approximate Cost:

\$135,000.00

Description Of Work:

Our project entailed bumping-out from the breakfast room of our kitchen and adding-on a family room with a fireplace and a bedroom with vaulted ceiling above. We also decided that with the new configuration to the house's exterior, a front porch would enhance curb appeal. All of our utilities ran through the construction zone, which was a considerable challenge, but Brian worked around this. His team hand-dug around the gas line while he coordinated with the utility companies to ensure we'd not be without gas, electric or water for more than a day. The best advice I have for those considering Home Installation Professional is to accept Brian's "I only want the best for my clients" mentality. It is genuine and he will absolutely come through with the best materials, workmanship and price. But, if you're the distrusting type who needs to reconcile every penny, you may be happier with a big company that provides a detailed accounting and charges for every minute they invest in doing so.

Member Comments:

Because we've done plenty of renovating to this old house, we know the pitfalls. We interviewed and researched 7 companies before going with Home Installation Professionals. While conventional wisdom says go with the middle bid, we ignored this advice and hired Brian, whose bid came in tens of thousands of dollars less than even the lowest of his competitors and included substantial work they did not even factor into their pricing. In particular, the other estimates included either a crawl space or foundation with "underpinnings", rather than the full basement Brian included. We also were delighted with how courteous and respectful the workers were and how they always left the work site orderly and tidy. Equally impressive was the quality of materials consistently used. For example, the contract specified vinyl siding, but Brian said cement board was superior. He also ordered the transom windows we desired and agreed to replace sliding glass doors with French doors.

**Overall**            **A**  
**Price**                **A**  
**Quality**             **A**  
**Responsiveness** **A**  
**Punctuality**      **A**  
**Professionalism** **A**

Additional Questions Answered when completing this report

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **more than 2 weeks**

Did you find the company through Angie's List? **no**

If yes, which source(s)? **website**

Why did you choose this contractor?

**other:**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor: **Top quality work and materials at below market rates.**

What did you like least about this contractor: **Assumes everyone is ethical and honest so perceives questions as accusations.**

What surprises came up during the course of the work: **All utility lines running through construction zone.**

What words of advice would you give other members considering this contractor: **Believe! This is the best work at the best**

---

Member Name:

**Jonathan Monroe**

Report Date: November 23, 2007

Category:

REMODELING - GENERAL

Work Done:

Yes

\* More weight is given to a report where work has been completed.

Hire Again:

**Yes**

Approximate Cost:

\$140,000.00

Description Of Work:

Our project was to convert a 70-year-old 1.5 story cape cod into a full two story. This added a bedroom and a full bath to our upstairs, as well as converting our small master bedroom and tiny common bathroom into a full master suite. The new bedroom was added over our kitchen, which was determined to have insufficient foundation to support a second story. This required an "underpinning" of the foundation, where the foundation was dug out by hand and concrete poured underneath the existing foundation. Since no work was planned for the downstairs or basement, we wanted to live in the house throughout the construction (estimated at 4 months). We were also expecting our baby to be born about 2 months into the project, so our contractor would need to be able to accommodate an infant in the house.

Member Comments:

Brian and his crew are the finest construction professionals I have ever encountered. Someone was at our house working every single day - progress was always being made. Brian always returned our calls within 5 minutes. Any concern we had was addressed on the spot, always to our satisfaction. His crew was very sensitive to the fact that a baby was coming, and the more they finished before the arrival, the better it would be for everyone. Brian had at least one other job bigger than ours going on at the same time. I never felt like our project suffered because of Brian's other commitments. He managed his resources actively and well. Throughout the project, Brian came to us with ideas for improving our project (cement board siding instead of vinyl, granite counter tops for bathroom, solid oak doors and trim, etc). We agreed whenever we could afford it, and our house is much nicer because of it. I truly believe our happiness was Brian's goal. We are lucky to have found him.

**Overall           A**

**Price             A**

**Quality          A**

**Responsiveness A**

**Punctuality A**  
**Professionalism A**

Additional Questions Answered when completing this report

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **more than 2 weeks**

Did you find the company through Angie's List? **no**

If no, what was the other source? **Recommendation from 2 friends who used him.**

Why did you choose this contractor?  
**reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor: **Craftsmanship, punctuality, works well with village inspectors.**

What did you like least about this contractor: **Quotes for additional work (i.e. hardwood flooring) were informal, which sometimes led to confusion on final price.**

What surprises came up during the course of the work: **Not much - because we added a bathroom, the village required us to upgrade our water service, which cost us an additional \$6000. This was not Brian's fault, and he got the required work done quickly.**

What words of advice would you give other members considering this contractor: **If you treat Brian as a part of your "team", he will make you very happy. If you want to play "beat up the contractor", Brian is not your guy.**

What words of advice would you give this contractor: **Keep up the good work!**

---

Member Name:

**Jason Brooks**

Report Date: July 05, 2008

Category:

Remodeling - General

Work Done:

Yes

\* More weight is given to a report where work has been completed.

Hire Again:

**Yes**

Approximate Cost:

\$1,450.00

Description Of Work:

We had a foyer and laundry room closet removed in order to increase the size of our laundry room. The work involved removing existing walls, framing, drywall, addition of lighting, movement of electrical outlets, and new flooring.

Member Comments:

Brian and his crew did an excellent job. They were efficient each day as one task was completed and the next was ready to begin. The whole process took about a week from project start to finish. Everyone was efficient, friendly, professional, and performed their jobs in an expert manner. We will definitely be using their service again!

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**happiness**  
NOMINEE

**Overall**            **A**

**Price**                **A**

**Quality**            **A**

**Responsiveness** **A**

**Punctuality**      **A**

**Professionalism** **A**

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Member Name:

**LISA AND DAN ROTI**

Report Date: March 14, 2008

Category:

Remodeling - General

Work Done:

Yes

\* More weight is given to a report where work has been completed.

Hire Again:

**Yes**

Approximate Cost:

\$280,000.00

Description Of Work:

They redid the entire home inside and out.

Member Comments:

We added a 2 1/2 car garage, a master bath, a laundry room, a 20 x 20 family room, a basement, new hardwood floors, new roof, new siding, new cement driveway and also new windows. They completely redid the entire home and it looks marvelous. They entire crew including Brian

Weinstock, the owner, was very hands on and extremely helpful throughout the whole process. Brian was very honest, he stuck to the bid, no hidden fees overages. Everything looks fantastic and it couldn't have gone more smoothly!!! I would highly recommend him to anyone; it was a great experience!

PAGE OF.  
**happiness**  
NOMINEE

**Overall**           A  
**Price**             A  
**Quality**           A  
**Responsiveness** A  
**Punctuality**     A  
**Professionalism**A

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Member Name:

**LORA FOX**

Report Date: December 26, 2007

Category:

Remodeling - Kitchen & Bathroom

Work Done:

Yes

\* More weight is given to a report where work has been completed.

Hire Again:

**Yes**

Approximate Cost:

\$48,000.00

Description Of Work:

Complete re-haul of kitchen; knocked out wall to living room to enable larger kitchen floor plan. New cabinets, new hardwood floor, created a island and bar, new ceiling and ceiling fixtures, new counter tops and appliances, created large pantry and gutted downstairs bathroom next to kitchen.

Member Comments:

From the 1st time we called Brain he was accessible, all throughout the project he would either pick up the phone on the 1st or 2nd ring, or if we had to leave a message he would call back within 15 minutes. Basically, very few deviations from the original price quote. Every day he or his crew made sure the work area was left as clean as possible. We were very pleased with the overall quality and the finished product.

**Overall**           A  
**Price**             A  
**Quality**           A  
**Responsiveness** A  
**Punctuality**     B

## **ProfessionalismA**

Additional Questions Answered when completing this report

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got exactly what I paid for**

How far in advance did you schedule the work? **within a week**

Did you find the company through Angie's List? **yes**

Why did you choose this contractor? **reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Very responsive on all matters.**

What surprises came up during the course of the work? **Nothing significant.**

Member Name:

**JILL AND GREG HOLLISTER**

Report Date: February 09, 2007

Category:

**REMODELING - GENERAL**

Work Done:

**Yes**

\* More weight is given to a report where work has been completed.

Hire Again:

**Yes**

Approximate Cost:

**\$40,000.00**

Description Of Work:

They are general contractors. They installed hardwood floors, counter tops, sinks, plumbing, painted every room in house, removed an island in the kitchen and fixed drywall, installed toilets in every bathroom, and also put in ceramic tile and carpeting. They also installed French doors.

Member Comments:

He was very conscience about making the customer happy. He went above and beyond my expectations. I would highly recommend him.

**Overall           A**

**Price               A**

**Quality**            **A**  
**Responsiveness** **A**  
**Punctuality**       **A**  
**Professionalism** **A**

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Member Name:

**ANNE RIBA**

Report Date: February 15, 2007

Category:

Remodeling – General

Work Done:

Yes

\* More weight is given to a report where work has been completed.

Hire Again:

**Yes**

Approximate Cost:

\$120,000.00

Description Of Work:

Ripped out old kitchen, put in complete new kitchen (cabinets, hardwood floor, walls, recessed lighting, electric) installed appliances, hardwood floors throughout first floor and English Basement, all new windows, new siding and new HVAC system.

Member Comments:

I first noticed Home Installation Professionals as I drove past a job sight where they were working on Golf road. Since I past the place every day I was able to see the progression of the job. It was always neat and clean at the job sight at the end of the day and the work (an addition )was done fairly quickly. I contacted Brian Weinstock and had him come and look at the job I needed done (water damage to the kitchen). The quote for a kitchen remodel was reasonable (about what I expected) and work was started. I have been very pleased with the work that was done. The workers are all extremely nice, professional and respectful. The work was basically completed in 6 weeks. Any questions that I had were answered and whatever I wanted done was completed as specified. Brian made helpful suggestions that come from experience and also made sure that everything was done correctly. Everything looks beautiful, the work was done professionally and I would not hesitate to use the company again.

**Overall**            **A**  
**Price**               **A**

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**Quality**           A  
**Responsiveness** A  
**Punctuality**     A  
**Professionalism**A

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Additional Questions Answered when completing this report

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **more than 2 weeks**

Did you find the company through Angie's List? **no**

If no, what was the other source? **Company sign on job site%3B active in neighborhood.**

Why did you choose this contractor?

**other:**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor: **Very helpful with suggestions and ideas to consider, well organized with work crews, nice friendly group of guys,**

What did you like least about this contractor: **There were no real negatives. Brian was pleasant to work with and very professional.**

What surprises came up during the course of the work: **No surprises, I did more work than I originally intended to at this time because the quality of the work and project management for getting it completed at one time made it a positive.**

What words of advice would you give other members considering this contractor: **Listen to his suggestions and take what you like. My house looks much nicer because of several of his ideas that I would never have thought of.**

What words of advice would you give this contractor: **Keep up the good work!**

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Member Name:

**LINDA SLATER**

Report Date: December 03, 2006

Category:

CABINET MAKING

Work Done:

Yes

\* More weight is given to a report where work has been completed.

Hire Again:

**Yes**

Approximate Cost:

\$15,000.00

Description Of Work:

We had Home Installation Pro's remodeled our old 1910 kitchen. They put in new cabinets, flooring, sink, new electrical work, painting, demolition of old kitchen, dry wall, taping, trim work and I am sure I missed a few items as well.

Member Comments:

The job went very smoothly. They were always here on time, here consistently and the quality of the workmanship was top notch. I have never had a general contractor/remodeler like this be so conscientious, do what they said they would, stay within budget and be here on time! They have quite an informative web site as well at [www.homeinstallations.com](http://www.homeinstallations.com). Thank you again Home Installations Pro's for the great job! I will certainly recommend you to other friends and family.

**Overall**            **A**  
**Price**               **A**  
**Quality**           **A**  
**Responsiveness** **A**  
**Punctuality**      **A**  
**Professionalism** **A**

End

There are also two or three other ratings on line from people we **have not worked for** and only communicated with for a few minutes. For various reasons we have elected not to bid their project either based on their behavior or because we did not have the time to commit the level of excellence and attention to detail I demand on all my projects and could not accommodate their needs at the time. Even though we have spent a very few minutes with them and **not** worked for them, all based on our choice they have elected to send in negative comments. This shows the truly unbiased nature of Angies list customer reports and ratings.

The reports listed above are from our actual customers, we have not solicited them, they have not been modified in any way and are available online to Angies List Members.. Please let me know and I will send you a link to provide access for you on line to read the Angies List Member ratings.

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